

- What do I appreciate, oh my gosh where do I begin. Their care is excellent.
- I have appreciated everything.
- I think they're all friendly.
- I appreciate that they keep me well-informed of what's going on. If there are any changes, they call to tell me so I know about them.
- I think just the overall environment is what I appreciate most.
- I appreciate all of it.
- I appreciate the staffing level.
- I appreciate that he's been well-taken care of since 1987.
- I appreciate the cleanliness.
- I appreciate that they've made him feel at ease.
- I appreciate the care by the staff, I think that they're all good.
- I appreciate the care that she receives.
- I like the quality of care they are showing. I think they are very caring people and they are very thorough.
- I think that they have very good care there.
- As far as the care goes I think that the employees there really go the extra mile. They are very personal in their care and they are very considerate. I have been very, very pleased with the day to day care that he gets.
- I appreciate that they were very quick to get him placed when he needed it.
- The staff is very nice to him. He often comments about how nice the staff is. He seems to like the facility, but he particularly likes staff. They seem to like him as well, so it's a very nice relationship. They've all been very nice, and I've dealt with a couple of nurses, the social worker, and his doctor. I've liked all of them and I know he does too. He really seems to really like everybody there. He really hasn't complained about anything.
- I appreciate that they're very attentive to her situation.
- Everybody is really nice.
- They have nice nurses and a LNA staff up there. They are very caring.
- Everyone, including the aides, are so good and patient with him. • I appreciated the level of care and love that they showed.
- Whenever we go we always go unannounced. We never tell them we're coming and we always find him happy and well cared for.

- They really care and do a good job.
- I appreciate that they take care of her.
- I appreciated the care.
- For the most part, they're pretty good at meeting his needs.
- I appreciated everything.
- I appreciate the care and the way that they treat my mother.
- I appreciated the staff.
- I just appreciate the quality of care.
- I appreciate everything.
- I appreciate that they do keep in close contact with me.
- I like the spaciousness, and I like the outdoor areas where the patients can go.
- I appreciate the quality care.
- He gets wonderful care.
- The staff is very solicitous, meaning they are friendly and helpful.
- There is no odor or smell when you go in or while you're there; it's clean.
- I appreciate the care that he gets.
- I appreciate the quality of care. It seems as though everyone is on the same page, so the quality of care is exceptional.
- It's just they are very friendly.
- The people are all so caring, and they keep you involved in what's going on. If there is any kind of problem or they change a med, they let you know right off the bat. The people just have been wonderful that work there. I'm not good with remembering them by names. I know them by face in there and stuff, but as far as names I can't because I am not good with remembering names.
- I think that the care is very good.
- I would like to recognize Jennie.
- I appreciate the cleanliness, it's really clean.
- I appreciate the care.
- I appreciate the very caring staff that take care of him. They are very approachable and they are very kind. They go the extra mile.

- She loved the people there and she was always happy. There were some she would have issues with, but once they got to know her it was great. She just enjoyed the people, mostly the younger people that do activities and stuff.
- I appreciate the friendly staff. They are always there to get anything that he needs.
- I appreciate that the people who work there are very caring and compassionate. Even the cleaning people, if his buzzer is on they will say, what can we do for you or how can we help. If he needs a glass of water and nobody else is around to get it, they will go get it and bring it to him. I think that is rather unusual.
- I have appreciated their accessibility to me. They go the extra mile. They absolutely are so attentive to him and they meet my every request plus, meaning they meet my request and come up with ideas themselves. Don loves music and they came up with an idea of providing an iPod for him, then they provided the iPod. I provided the favorite music because they asked me what was his favorite. This means a lot to him. They are willing to explore all kinds of options. They have the Namaste Program and they have evaluated him for that.
- I appreciate a lot about it, but especially that it's a nice and clean facility.
- I appreciated the quality care.
- They call me quite often to let me know how my uncle is doing, if there are any medical issues going on, or if any issues with the nurses happened. I appreciate that they are very informative.
- It's a nice place.
- They take care of him.